

Shellino Education Society's

## ARUNAMAI COLLEGE OF PHARMACY

📍 Gat No 285, Vidgaon Road, Mamurabad, Jalgaon, (MS) 425002

✅ Approved by PCI, New Delhi & Affiliated to KBC North Maharashtra University, Jalgaon

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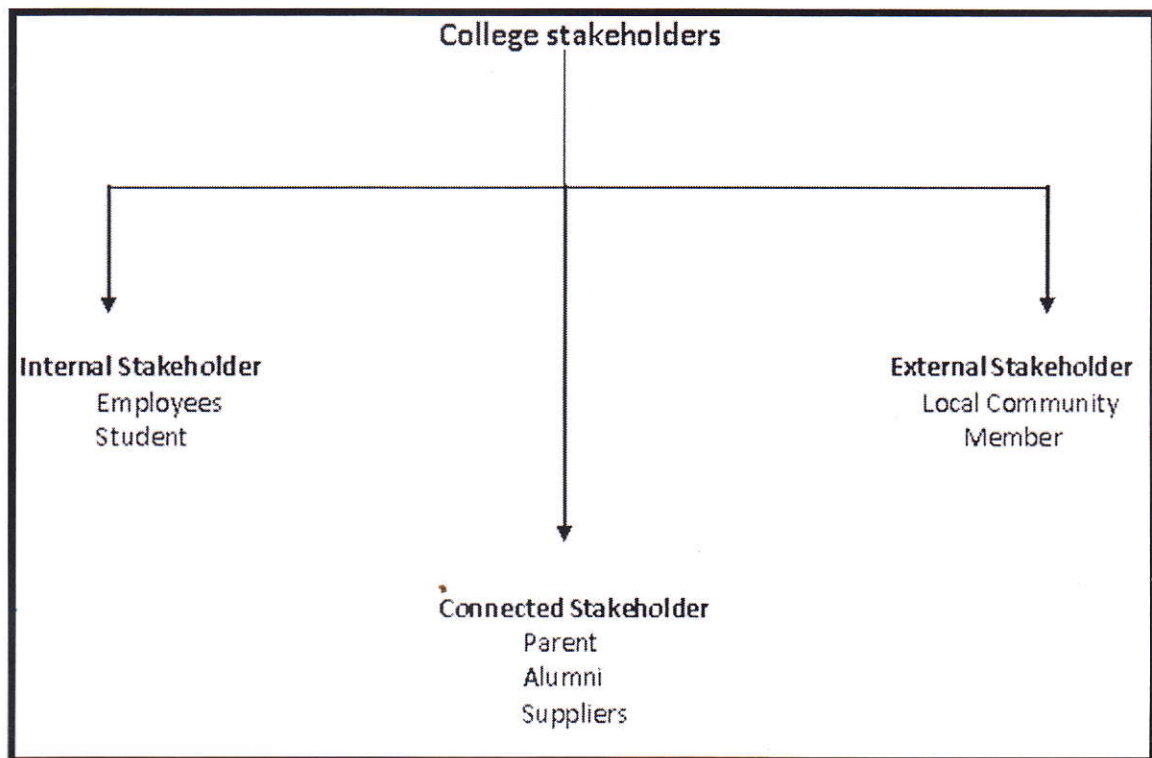
**Nanasaheb R. G. Patil**  
(President)


**Dr. T. A. Deshmukh**  
(Principal)

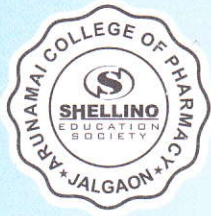
### ❖ College stakeholders

Practicing stakeholder feedback and analysis the first step is to identify who are stakeholders of college. This can be done by creating a stakeholder map, which identifies all the parties that are affected by or have an interest in your organization

#### ● College stakeholders Map



  
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### ❖ Feedback Mechanism

To ensure that our Mission of "Practicing stakeholder feedback and analysis" is satisfactorily running or not we design a feedback system as follows,

- **Feedback Duration:-** Yearly
- **Feedback Mode:-** Offline
- **For Internal Stakeholders**

We follow Questionnaire Method for gathering response from our internal stakeholders. We take Sample size for feedback system as below

- ✓ Confidence level 85%
- ✓ Margin of Error 10%
- ✓ population size year wise

Where Confidence Level means:-

The confidence level indicates the probability with which the estimation of the location of a statistical parameter (e.g., an arithmetic mean) in a sample survey is also true for the population


Margin of Error:-

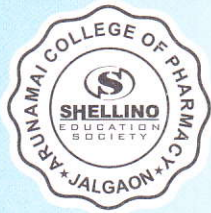
The margin of error is a range of values above and below the actual results from a survey.

- **For Connecting and External Stakeholders**

We follow Questionnaire Method for gathering response from our Connecting and External Stakeholders. We take Sample size for feedback is 10% of population Size



  
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### Feedback Analysis:-

✓ Rating-

1	2	3	4	5
Poor/ Dissatisfied	Average Somewhat Satisfied	Good / Neutral	very Good/ Satisfied	Excellent/ Very Satisfied

- ✓ By Using Excel We Create Graph of Each Question indicating different rating given by Respondent
- ✓ Calculating Percentage of Each rating for every Question.
- ✓ Calculate average of each rating for all question
- ✓ If any question has average of 2&1 rating above 10% then we follows corrective action planning.



  
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