

Shellino Education Society's

## ARUNAMAI COLLEGE OF PHARMACY

- 📍 Gat No 285, Vidgaon Road, Mamurabad, Jalgaon, (MS) 425002  
✅ Approved by PCI, New Delhi & Affiliated to KBC North Maharashtra University, Jalgaon  
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**Nanasaheb R. G. Patil**  
(President)

**Dr. T. A. Deshmukh**  
(Principal)

### BEST PRACTICE-I

**1. Title of Practice:**

Practicing Stakeholder Feedback and Analysis

**2. Objective of the Practice:**

The objective of college stakeholder's feedback and analysis is to gather insights, opinions, and feedback from individuals or groups who have a vested interest in our college, such as students, faculty, staff, parents, alumni, employee and community members. The feedback and analysis process aims to understand stakeholders' experiences, needs, and expectations to improve various aspects of the college environment and operations.

**3. The Context:**

Practicing stakeholder feedback and analysis by using following factors, College is taking into account the perspectives and needs of stakeholders and making informed decisions that are aligned with their satisfaction.

**(A) Enhancing student satisfaction:-**

Identify their satisfaction levels with academic programs, support services, facilities, extracurricular activities, and overall college experience.

**(B) Strengthening faculty and staff satisfaction:-**

Gathering feedback from faculty and staff helps assess their satisfaction levels with work environment, professional development opportunities.

**(C) Improving teaching and learning:-**

Feedback from students and faculty regarding teaching methodologies, course content, assessment methods, and classroom environment.


**(D) Engaging alumni: -**

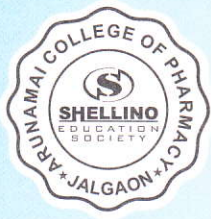
Feedback from alumni provides insights into their experiences at the college.

**(E) Enhancing community relationships:-**

Feedback from community members helps gauge their perceptions of the college's impact on the local community.



  
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### (F) Informing strategic planning and decision making:-

Stakeholder feedback and analysis provide valuable input for strategic planning processes, helping colleges align their goals

### (G) Evaluating college performance.

#### 4. The Practice:

Practicing stakeholder feedback and analysis our college involves the following steps

##### ● Identification of College stakeholders:

The first step is to identify who are stakeholders of college. This can be done by creating a stakeholder map, which identifies all the parties that are affected by or have an interest in your organization.

##### ● Engage with stakeholders:

Engage with our stakeholders and ask for their feedback. This can be done through surveys or Feedback. We create an environment where stakeholders feel comfortable providing honest and open feedback.

##### ● Analyze feedback:

Once we collected feedback, analyze it to identify Score. Look for commonalities among the feedback to identify the key issues that need to be addressed.

##### ● Develop and implement action plan:

Develop an action plan to address the issues that have been identified. This plan should include specific actions, timelines, and responsibilities.

##### ● Communicate Result with Stakeholders:

We Communicate the action plan to our stakeholders


#### 5. Evidence of success:

After examining the feedback, it's evident that the combined average percentage of ratings 2 and 1 consistently remains below 10%. This serves as evidence that our college is indeed delivering quality services to its stakeholders.

#### 6. Problems Encountered and Resources Required:

- Difficult to Collect Feedback From Stakeholders like Local Community, Alumni and Parent as per our sample size
- Lack of Human Resources to conduct feedback survey.



  
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